

Overview

DP World is committed to being a good corporate citizen, working in a sustainable and responsible way. This is essential to building a strong business for its people, the environment, customers, and the communities within which it operates.

DP World is a signatory to the United Nations Global Compact (UNGC) and its 10 principles, which encompass human rights, labour, the environment and anti-corruption. UNGC is the world's largest corporate social sustainability initiative with over 12,000 signatories across 170 countries. By signing the UNGC, DP World has committed to align its strategies and operations with these principles.

Our Approach to Sustainability

Sustainability & Impact at DP World

'Sustainability' describes the way DP World is committed to being a responsible business now and in the future, and is the basis of all its decisions. In this context, 'sustainability' refers to ensuring long-term business success while creating economic, environmental and social value for future generations, through the identification of new opportunities and the active management of current and future risks.

'Impact' describes the way in which DP World is committed to creating a positive effect within its industry and the communities it operates in.

Sustainability is central to ensuring the business is successful, productive and efficient; and is continuously working to protect its environment, invest in its people, ensure the highest safety standards; and build a vibrant, secure and resilient society.

DP World's alignment with the United Nations' Sustainable Development Goals (SDGs)

The Sustainable Development Goals (SDGs) are a set of 17 global goals developed by the United Nations, which define global priorities and aspirations for 2030. The goals aim to address major societal and environmental concerns, including ending poverty and hunger, improving health and education, combating climate change, and protecting oceans and forests.

The SDGs are important to DP World because they are aligned with its commitment to conduct business in a sustainable and responsible way. They provide DP World with an overarching framework to shape, steer, communicate and report its sustainability strategy, goals and initiatives, and to measure and manage its contribution.

'Our World, Our Future' Sustainability and Impact Strategy (2020-2030)

As a global logistics leader, DP World aims to *enable smarter trade to create a better future for everyone*. DP World's 'Our World, Our Future' sustainability strategy guides this approach. It is a global strategy to bring sustainability into every aspect of DP World's work and other activities. This strategy is underpinned by DP World's Founder's Principles to create growth, drive results, adapt and evolve, and make others excel. It also addresses the United Nations Sustainable Development Goals (SDGs).



The strategy is split into two fundamental components. The first, 'Our World', focuses on the efforts DP World is making today to operate as a responsible business across seven priority areas.

DP World's Seven Responsible Business Priorities:

- **Safety:** Safety comes first. DP World's goal is to ensure a "Zero Harm" approach is applied to its business and operations by providing safe working conditions supported by relevant training, equipment and accommodation. DP World's 'SafeTogether' safety tagline emphasises its commitment to this approach.
- **Security:** As a leading global logistics provider, security is a critical function to keep DP World's employees and operations secure. DP World's security team uses a combination of technology and best practice in its methods of screening and detection.
- **Wellbeing:** DP World believes in supporting the emotional, financial, social and physical wellbeing of its people to help them thrive.
- **Ethics:** As a multinational business, DP World aims to have the highest level of governance and to eliminate corruption, modern slavery and human rights abuses. Working in a responsible way is core to its operations.
- **Community Engagement:** DP World seeks to deliver improved social outcomes and positive impacts in communities in which it operates. From direct community investment to employee volunteering and charitable giving, we invest in and improve the communities in which we operate.
- **Climate Change:** DP World focuses on measuring and managing its direct environmental impact to contribute to the pressing challenge of climate change.
- **People Development:** DP World's goal is to attract and retain the best talent and to offer continuous personal development opportunities to enable its people to grow and thrive.

The second part of the strategy, 'Our Future' looks beyond business activities to address the lasting legacy DP World can create for the industry and society as a whole. DP World's vision for a better, more equitable world focuses on bringing positive change across the three legacy areas of Education, Women

and Oceans. It is delivered by a series of pledges to 2030, which are aligned to the UN Sustainable Development Goals (SDGs).

DP World's Legacy Areas:

- **Women:** DP World is committed to creating a culture free from any form of discrimination and harassment. Its commitment to the UN SDGs and specifically, SDG Goal 5: Gender Equality stands unwavering.
- **Education:** DP World's aim is to invest in education to inspire and equip the future workforce to follow a career in logistics through its commitment to support the transformational trends in the logistics and trade industry and build the sector's talent pipeline.
- **Oceans:** DP World is committed to making ocean enhancement a part of its legacy, to safeguard blue carbon ecosystems and combat climate change through carbon capture, preservation and resilience building.

Who We Are

We are the leading provider of worldwide smart end-to-end supply chain & logistics, enabling the flow of trade across the globe. Our comprehensive range of products and services covers every link of the integrated supply chain – from maritime and inland terminals to marine services and industrial parks as well as technology-driven customer solutions.

We deliver these services through an interconnected global network of 129 business units in 55 countries across six continents, with a significant presence both in high-growth and mature markets. Wherever we operate, we integrate sustainability and responsible corporate citizenship into our activities, striving for a positive contribution to the economies and communities where we live and work.

Our dedicated, diverse and professional team of more than 55,000 employees from 134 countries is committed to delivering unrivalled value to our customers and partners. We do this by focussing on mutually beneficial relationships – with governments, shippers, traders, and other stakeholders along the global supply chain – relationships built on a foundation of mutual trust and enduring partnership.

We think ahead, anticipate change and deploy industry-leading technology to further broaden our digital vision to disrupt world trade and create the smartest, most efficient and innovative solutions, while ensuring a positive and sustainable impact on economies, societies and our planet.